



Cancellation Policy:

Should you or any member of your party need to cancel your chosen reservation once it has been confirmed, the party leader or customer must immediately advise our Reservation Center.

Your notice of cancellation will only be effective when it is received by our Reservation Center, by email at info@princessahotel.com or by telephoning +961 9 831 333

When we incur costs from the time we confirm your booking we will charge you the appropriate sum to cover the costs, expenses, charges and losses that we, Princessa Hotel, sustain as a result of your cancellation.

Season	Period before departure within which a written notification of cancellation is received	Cancellation Charge
Low Season	Four days before check in at - 2 P.M local time	No cancellation charge
	Three days before check in at - 2 P.M local time	25% of room cost
	One day before check in at - 2 P.M local time	50% of room cost
High Season	Ten days before check in at – 2 P.M local time	25% of room cost
	Seven days before check in ay – 2 P.M local time	100% of room cost

If any member(s) of your party or customer is/are prevented from travelling, the person(s) concerned will be able to transfer their place to someone else (introduced by you).